Rinehart Wealth Management
Greater Trust

Happy 2011! We hope you all had a happy and safe holiday season. As we set off in the New Year, we were hoping to catch you all up to some recent changes that have been going on at Rinehart Wealth Management.

We are thrilled to announce the arrival of our newest associate, Laura Fenn. We have moved our managing associate, Kelly Franklin, to the back office to start taking on more of the operations of the firm, and we have brought Laura on board to handle the administrative tasks associated with day-to-day operations. Laura is a Furman University graduate, and has participated in volunteer work at St. John's Episcopal Church, Providence Day School, Charlotte Preparatory School, St. Stephen Preschool, and the Junior Woman's Club of Charlotte. Most recently, she was a member of the recruiting team for the Pennies for Patients Program with the Charlotte chapter of the Leukemia and Lymphoma Society. It has been a pleasure having her on our team and we are confident you will enjoy meeting her as well.

In other exciting news, we have recently completed the renovation of our office. We are delighted with how our new space looks, and we cannot wait for all of you to come take a look at it! We hope to host some open house events in the coming months, so stay tuned for updates. Until then, please feel free to come pay us a visit and check out the changes we have made.

We want to thank those clients who participated in last month's survey for taking the time to offer their opinions with us. We received an overwhelming outpouring of valuable feedback, and we will be using the coming months to distill that information. We look forward to sharing with you some of those findings, and we will strive to find ways to address any concerns and suggestions that were raised.

As we set off into 2011, we will begin looking inward to improve the ways that we work as a team. We have been working with a business consultant who specializes in processes and procedures to help us reassess our internal workings, and we will incorporate the survey results in this reassessment. We hope that this process will lead us to finding even more effective and efficient ways of delivering the results that our clients have come to expect of our firm without altering our approach of offering personalized, unbiased financial and investing advice.

Regards,

Eric Clark, CFP®

521 East Morehead Street • Suite 580 • Charlotte, NC 28202 • (704) 374-0646 • Fax (704) 377-0746